TERMS AND CONDITIONS

West Coast Awning, Inc., is hereinafter referred as "WCA" and the buyer or owner is hereafter referred as "purchaser"

- Purchaser's Responsibilities. The Purchaser is responsible to supply water & electrical. Purchaser agrees to allow and provide Contractor and his equipment access to the property. Purchaser must follow up with progress payment due.
- 2. Title of goods. All Goods sold under this contract, whether installed as fixed to existing property, or not, shall be deemed personal property of "WCA". Purchaser grants to "WCA" and "WCA" retains a security interest in the goods to secure purchaser's full performance of all obligations arising under this contract.
- As such, "WCA" shall be deemed a secured party as that term is referred to in Division 9 of the California Commercial Code, and shall have rights and remedies on default allowed the holder of the security interest under that Division. Without limiting the scope of these remedies. "WCA" as secured party shall have the right, at any time after purchaser's default and without notice to purchaser (except when required by law) to repossess and without breach of the peace to remove the goods wherever installed and however attached and no refund of any payment shall be issued. This contract shall be deemed a security agreement as that term is referred to in the above Division 9. Purchaser agrees that in the event of any default in the making of any installment payment or in the performance of any of the provisions herein contained, or if any attachment of execution is made or levied on the goods or if a petition in bankruptcy or insolvency or for the appointment of receiver or trustee shall be filed by or against the purchaser or any of purchaser's property, or if the purchaser makes any assignment for the benefit of creditors or if "WCA" deems itself insecure for any reason, all remaining installments may be declared by "WCA" due and payable and in the event of nonpayment, purchaser agrees on demand to deliver said goods to "WCA"
- 3. Completion of Work. "WCA" will manufacture all goods required in approx 3 weeks. The 4 th week will be for installation. "WCA" will complete all work in a workmanlike manner according to standard practices and using materials as specified. Purchaser will notify "WCA" of any defect in materials or workmanship within 10 days of substantial completion. It is purchaser's responsibility to ensure that product sizes and specifications are adequate to accomplish Purchaser's objective or purpose. With respect to contracts for the recover of Purchaser's existing framework, "WCA" makes no warranties regarding soundness, quality, safety, appearance, legality, or longevity of Purchaser's underlying framework nor does "WCA" guarantee fit when Purchaser's underlying is flawed defective, damaged or "off square."
- 4. Delay. "WCA" shall be excused for any delay in completion of the contract caused by acts of God, acts of the purchaser or the purchaser's unavailability of materials, stormy weather, labor trouble, acts of public utilities, public bodies or inspectors, extra work, failure of the purchasers to make progress payments promptly or other contingencies unforeseen by "WCA" or beyond reasonable control of "WCA. Failure of a Contractor without lawful excuse to substantially commence work within 20 days from the commencement date approximated on the reverse is a violation of the Business and Professions Code Section 7159.
- 5. Legal Action. In case of any legal action taken by "WCA" against Purchaser in collection of any amounts due hereunder, Purchaser agrees to pay all collection costs, including reasonable attorney fees and costs of suit as may reasonably be incurred.
- 6. Addition Work. Should the purchaser, construction lender, or any public body or inspector direct any modification or addition to the work covered by this contract, a charge for the work shall be added to the contract price. Requests for extra work must be made in writing and "WCA" is entitled to be paid for extra work whether in writing or not. "WCA" shall have the right to stop work if any payment shall not be made as required under this agreement. "WCA" may keep the job idle until all payments due are received. Purchaser agrees to pay interest at the maximum rate permitted by law on all overdue installments.
- 7. Warranty. If no warranty specified in writing, product is sold as is (No Warranty). If warranty is stated in writing that is limited and prorated warranty. Labor is covered for the first one year. Material warranty if any must be specified in writing (maximum 4 years). Purchaser can purchase extended warranty if requests to do so.

Enamel painted frames could rust, therefor there is no warranty against rust. In order to avoid that galvanized or powder coted frames is recommended.

"WCA" has the right to repair, replace or prorate the product. Exclusive Remedy shall be repair. Normal wear and tear, whether soiling or stains from environmental pollution or other sources are not covered. The warranty does not apply against deterioration of any kind due to abusive use, malfunction, negligence, vandalism, perforations or act of God. (Approx. 4% a year fading is normal.) Retractable awnings are not design for wind or rain protections, they must be closed in windy and rainy days. There is no warranty on drops, umbrellas, free hanging valance, or gazebos.

Warranty becomes effective Only if the product has been paid in full within 2 weeks from the day of installation. This warranty is not transferable. Proof of purchase must be presented. A reasonable time shall be given to inspect and repair the product. Light color acrylic fabrics do not last as long as dark colors. Also a light color will show more dirt and mildew. Stripe fabric in some cases might not match.

- 8. Liability. "WCA" is not liable for injuries or damages to persons or property, including property purchased in connection with this contract, caused by misuse, fire, lightning, wind, rain, tornado, hail, explosion, riot, vandalism, vehicles, smoke, earthquake, flood, war or similar perils including any and all Acts of God or Nature. Purchaser agrees to carry property insurance including but not limited to fire, windstorm and earthquake.
- 9. Permits. Permit fees and architectural drawings are not included as a part of this contract unless expressly itemized and separately priced. Purchaser agrees that the absence of such itemization indicates that the purchaser has declined to contract with "WCA" for permit services and purchaser has represented to "WCA' that purchaser has obtained or intends to obtain any and all required permits and licenses at purchaser's time and expense.
- 10 Cancellation. Purchaser may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. Purchaser acknowledges receipt of attached notice of cancellation form explaining this right.

11 **Declaration.** Purchaser declares that he has read this contract, that if the signer hereto is executing this contract on behalf of another party or of a corporation or a partnership he is duly authorized to execute this contract; that he has received a copy of the contract and agrees that this contract contains the entire agreement between the parties and that there are no other terms or provisions, either expressed or implied, in the event the building on which this contract work is to be performed is not owned by purchaser, the purchaser agrees to secure the approval or permission of the building owner for this work and to inform the owner of all terms, conditions and notices as printed on this contract. Purchaser agrees to hold "WCA" harmless from any claims or damages brought by the building owner as a result or arising from the installation or removal of the goods or work.

"Contractors are required by law to be licensed and regulated by the Contractors State License Board, which has jurisdiction to investigate complaints against contractors if a complaint regarding a patent act or omission is filed within four years of the date of the alleged violation. A complaint regarding a latent act or omission pertaining to structural defects must be filed within 10 years of the date of the alleged violation. Any questions concerning the contractor may be referred to the Registrar, Contractors State License Board, Post Office Box 26000, Sacramento, CA 95826."

NOTICE TO OWNER

"Under the California Mechanics' Lien Law, any contractor, subcontractor, laborer, supplier, or other person or entity who helps to improve your property, but is not paid for his or her work or supplies has a right to place a lien on your home, land, or property where the work has performed and to sue you in court to obtain payment. This means that after a court hearing, your home, land, and property could be sold by a court officer and the proceeds of the sale used to satisfy what you owe. This can happen even if you have paid your contractor in full if the contractor's subcontractors, laborers, or suppliers remain unpaid. To preserve their rights to file a claim or lien against your property, certain claimants such as subcontractors or material suppliers are each required with a document called a "Preliminary Notice". Contractors and laborers who contract with owners directly do not have to provide such notice since you are aware of their existence as an owner. A preliminary notice is not a lien against your property. Its purpose is to notify you of persons or entities that may have a right to file a lien against your property if they are not paid. In order to perfect their lien rights, a contractor, subcontractor, supplier, or laborer must file a mechanics' lien with the county recorder which then becomes a recorded lien against your property. Generally, the maximum time allowed for filing a mechanics' lien against your property is 90 days after substantial completion of your project.

NOTICE TO INSURE EXTRA PROTECTION FOR YOURSELF AND YOUR PROPERTY, YOU MAY WISH TO TAKE ONE OR MORE OF THE FOLLOWING STEPS:

- 1 Require that your contractor supply you with a payment and performance bond (not a license bond), which provides that the bonding company will either complete the project or pay damages up to the amount of the bond. This payment and performance bond as well as a copy of the construction contract should be filed with the county recorder for your further protection. The payment and performance bond will usually cost 1 to 5 % of the contract amount depending on the contractor's bonding ability. If a contractor cannot obtain such bonding, it may indicate his or her financial incapacity.
- 2 Require that payments be made directly to subcontractor and material suppliers through a joint control. Funding services may be available for a fee in your area which will establish voucher or other means of payment to your contractor. These services may also provide you with lien waivers and other forms of protection. Any joint control agreement should include the addendum approved by the registrar.
- 3 Issue joint checks for payment made out to both your contractor and subcontractors or material suppliers involved in the project. The joint checks should be made payable to the persons or entities which send preliminary notices to you. Those persons or entities have indicated that they may have lien rights on your property, therefore you need to protect yourself. This will help to insure that all persons due payment are actually paid.
- 4 Upon making payment on any completed phase of the project, and before making any further payments, require your contractor to provide you with unconditional "Waiver and Release" forms signed by each material supplier, subcontractor, and laborer involved in that portion of the work for which payment was made. The statutory lien releases are set forth in exact language in Section 3262 of the Civil Code. Most stationery stores will sell the "Waiver and Release" if your contractor does not have them. The material suppliers, subcontractors and laborers that you obtain releases from are those persons or entities who have filed preliminary notices with you. If you are not certain of the material suppliers, subcontractors, and laborers working on your project you may obtain a list from your contractor. On projects involving improvements to a single-family residence or a duplex owned by the individuals, the persons signing these releases lose the right to file a mechanics' lien claim against your property. In other types of construction, this protection may still be important but may not be as complete.

To protect yourself under this option, you must be certain that all material suppliers have signed the "Waiver and Release" form. If a mechanics' lien has been filed against your property, it can only be voluntary released by a recorded "Release of Mechanics' lien signed by the person or entity that filed the mechanics' lien against your property unless the lawsuit to enforce the lien was not timely filed. You should not make any final payments until any and all such liens are removed. You should consult an attorney if a lien is filed against your property.

TERMS AND CONDITIONS

West Coast Awning, Inc., is hereinafter referred as "WCA" and the buyer is hereafter referred as "purchaser". Warranty in more Details for each material or service.

If no warranty specified in writing, product is sold as is (No Warranty). If warranty is stated in writing that is limited and prorated warranty. The warranty does not apply against deterioration of any kind due to abusive use, malfunction, negligence, vandalism, perforations or act of God. Labor is covered for 1 year.

1. Sunbrella Fabric:

4 (Four) Years Manufacturer's Limited and Prorated Warranty Note: Lighter colors will get dirty and will not last as long. "WCA" does not offer cleaning services.

2. All Types of Vinyl Fabric:

4 (Four) Years Manufacturer's Limited and Prorated Warranty Note: Lighter colors will get dirty and will not last as long. "WCA" does not offer cleaning services.

3. All Types of Mesh Fabrics:

4 (Four) Years Manufacturer's Limited and Prorated Warranty. Note: Lighter colors will get dirty and will not last as long.

4. All Types of Clear Plastic:

1 (One) Year Manufacturer's Limited and Prorated Warranty. Note: Clear plastic becomes yellowish and loses visibility.

5. All Electronics:

1 (One) Year Manufacturer's Limited and Prorated Warranty. Includes: Motors, Remote Controls, Wind and Sun Sensors, Switches, Solar Panels, Etc.

6. All Metal Frames:

1 (One) Year Limited and Prorated Warranty against rust.

7. Leaks on Fabric Awnings:

0 (Zero) No Warranty against leaks. Awnings are designed for shade. They may provide some rain protection, depending on the design.

8. Leaks on W-Pan Patio Covers:

1 (One) Year Manufacturer's Limited and Prorated Warranty. | 17. Umbrellas: Warranty does not include Gutter Cleaning. This process is not easy. Leaves will get stuck inside the gutter.

9. Leaks on Flat Pan Patio Covers:

1 (One) Year Manufacturer's Limited and Prorated Warranty. Warranty does not include Gutter Cleaning. The process is not easy. Leaves will get stuck inside the gutter.

10. Leaks on 3" Insulated Patio Covers:

1 (One) Year Manufacturer's Limited and Prorated Warranty. The interlocking seams may allow leaks in between the panels. Gutter Cleaning process is very easy.

11. Leaks on Operable Louver Patio Covers also known as Adjustable Louver Patio Covers and RollX Louvers:

- 5 (Five) Years Limited Warranty on the structure.
- 2 (Two) Years Limited Warranty on the Motor.
- 1 (One) Year Limited Warranty on Electronics.

This Louver System has a gutter all around, but is not considered a waterproof product. Overflow is possible in heavy rain.

12. Leaks in the Back Wall:

0 (Zero) No Warranty against Leaks through stucco. If stucco is not cut, and the above waterproofing paper is not overlapped, leaks are possible and the wall underneath will be wet. This is a separate process and is not included in this contract. This type of leak is present in about 1% of our projects.

13. **Fading**:

0 (Zero) No Warranty against Fading. (Approx. 4% a year fading is normal.)

14. Electrical Work:

1 (One) Year Limited and Prorated Warranty.

15. Retractable Awnings:

2 (Two) Years Manufacturer's Limited, Prorated Warranty. Note: Retractable Awnings are not designed for wind or rain protection, and they must be closed in windy & rainy days. A center support will be installed on units 20' or more in width. A center support will tear the fabric much sooner. If a center support is installed, that will void warranty. If we replace the fabric on an existing motorized retractable about 50% of the time, the motor stops working or the limit switches will not work. We are not responsible for the motor.

16. Drops or Roller Shades:

0 (Zero) Years. There is no Warranty on any vertical operable Roller Shades. Purchaser is responsible for closing and taking care of the unit during windy days. They are not designed for wind protection.

0 (Zero) Years. There is no Warranty on any Umbrellas . Purchaser is responsible for closing and taking care of the unit during windy days. They are not designed for wind protection.

18. Professional Advise:

Choosing a Sunbrella Fabric color is important. You the consumer should know that a light color fabric will show dirt and mildew more than a dark color. Light color fabric is impossible to keep clean. A dark color will not have a light transparency, while some light color fabrics do have some light transparency.

A dark color will last longer than a light color. Stripe fabric in some cases might not match.

19. **Labor**:

1 (One) Year Limited and Prorated Warranty for Labor.

20. Wrinkles:

All free hanging valances will have wrinkles. When fabric gets wet, wrinkles may temporarily appear.

21. Salesman or Installers:

Verbal or written promises are not valid unless they are approved and documented in writing by CEO of WCA, Inc.